

LUVA Handmade Menu Code of Conduct

2024 Version

Preamble:

The Code of Conduct in LUVA Handmade Menu (hereinafter referred to as LUVA) is designed to help identify and address ethical issues, stop inappropriate activities, provide mechanisms for reporting any concerns, promote honest and ethical conduct, provide timely reporting and communications with full and accurate information, comply with applicable laws and regulations. It is also designed to foster a culture of honesty and responsibility for one's conduct.

LUVA prefers to cooperate with suppliers, consultants, distributors, and other business partners who adhere to the principles listed in this Code of Conduct. LUVA encourages its business partners to apply standards of conduct consistent with the principles of this Code of Conduct.

1. Forced Labour / Basic human rights and labour protection:

LUVA does not use or support forced labour, whether in the form of prison labour, indentured labour, bonded labour, or otherwise. We allow employees to keep their identification documents and to resign from their positions at any time. We respect the right to break work and a limitation of working hours to the permissible level. LUVA does not withhold salary, benefits, property or documents to force employees to continue work. Employees will be given the right to leave the premises after their workday and the right to end employment. LUVA does not use nor support human trafficking.

2. Child Labour:

Child labour is not tolerated. Due to their age, people who are subject to compulsory school attendance, especially individuals under 15 years of age, may not be employed. LUVA uses proven and effective systems to verify the age of employees.



3. Harassment and Abuse:

LUVA treats every employee with respect and dignity and does not subject any employee to physical, sexual, psychological, verbal or other harassment or abuse. It is forbidden for recruitment fees to be paid by migrant workers.

4. Nondiscrimination:

LUVA ensures equal opportunities for employees and does not subject any person to discrimination in employment (including hiring, salary, benefits, advancement, discipline, termination, or retirement) based on gender, marital status, race, religion, age, disability, sexual orientation, nationality, political opinion, social or ethnic origin or any other condition that could give rise to discrimination. LUVA has a reporting mechanism in place to report incidents of discrimination, health & safety issues or violations of human rights.

5. Health and Safety:

LUVA provides a safe and healthy environment to prevent accidents and injury to health from occurring and comply with applicable laws and regulations. LUVA conducts regular health and safety training (OHS training) in accordance with EU regulations. We identify, assess and minimize the impact of emergencies by implementing emergency plans and response procedures. These plans and procedures must include the following: emergency exits must be accessible and fully functional at all times, fire extinguishers must be visible, accessible, present and charged, evacuation plans must be posted and drills must be conducted annually. We identify, evaluate and control exposure to hazards and ensure the use of any applicable personal protective equipment.

6. Freedom of Association and Collective Bargaining:

LUVA recognises and respects the right of employees to exercise freedom of speech, freedom of association and collective bargaining, and non-interference. Management is encouraged to engage in direct communication with employees and not to discriminate against employees engaged in such activities.

7. Wages and Benefits:

LUVA shall pay employees at least the minimum wage required by applicable laws and regulations, or the prevailing industry wage if no minimum wage law applies, and shall provide legally mandated benefits.

8. Hours of Work/ Compensation:

LUVA follows a 40-hour workweek, except in exceptional business circumstances and by agreement with the employee. Employees have at least two days off every seven days. In addition to compensation for regular working hours, LUVA compensates employees for overtime hours at the statutory rate. Overtime work is voluntary and limited to a maximum of 8 hours per week. LUVA does not pay employees less than their normal hourly rate multiplied by 1.5 for overtime hours.

9. Ethical Standards:

LUVA is held to the highest standards of integrity. Corruption, bribery and extortion are strictly prohibited. LUVA respects all the intellectual property rights and applicable regulatory requirements of the countries to which they deliver. LUVA exercises their commercial activities with integrity, avoiding and combating the following practices:

- Conflicts of interests: All LUVA representatives should conduct their personal and other outside business and financial matters in a manner that does not appear to conflict with LUVA's interests.
- Corruption: LUVA does not participate in or support any corrupt practices. Company representatives must not offer any rewards or benefits to customers, suppliers or other potential business partners that would violate applicable law. LUVA's employees are not allowed to accept financial benefits, gifts or other types of remuneration from third parties that could have a real or apparent impact on the objectivity of decisions made.
- Money laundering: LUVA respects all laws and regulations applicable in terms of money laundering.
- Competition: LUVA respects all laws and regulations applicable in terms of competition law.
- Intellectual property: LUVA undertakes to exercise their activities in respect of the intellectual property rights of third parties and, more widely, to respect all laws and regulations applicable in terms of intellectual and industrial property.



10. Environmental Impact / Sustainability:

LUVA complies with all applicable environmental laws and regulations in its country regarding the management of hazardous materials to limit waste and materials as well as emissions generated under their influence. LUVA oversees their elimination thanks to environmentally respectful solutions and strives to produce and act in an ecologically responsible manner. LUVA uses a waste and packaging management system and is entered in the BDO Register according to the Polish legal act no. Dz.U.2022.699. LUVA annually submits a report on the records of waste, used electronic equipment and packaging. Environmental pollution is a high priority. In particular, the handling of toxic and hazardous chemicals and materials and their disposal must be designed in such a way that the environment and the health of people and nature are not harmed. Waste management, transport, logistics and emissions are a particular focus here. Certified and sustainable product and packaging solutions shall be preferred. LUVA strives to protect natural resources, and more particularly to apply a policy aimed at reducing energy and packaging and recycling of the resources used.

In accordance with Directive 2001/95/EC of the European Parliament and of the Council of 3 December 2001 on general product safety, products are placed on the market by LUVA only if they do not endanger the safety and/or health of users or third parties. A safe product is a product which, under normal or reasonably foreseeable conditions of use, including the duration of use of the product and, depending on the type of product, the method of commissioning and the requirements of installation and maintenance, does not create any threat to consumers or poses a negligible risk compatible with its normal use and taking into account the high level of requirements for the protection of human health and life. The company declares that the goods placed on the market comply with Council Directive (EC) 1907/2006 (REACH).

11. Animal Welfare:

For products containing animal-derived materials, LUVA does not tolerate any cruelty or animal neglect. LUVA takes into consideration the five animal freedoms, as defined by The World Organisation for Animal Health.



12. Quality of products and services:

The products delivered by LUVA correspond to the agreed specifications and samples and are free from defects that are harmful to the health, life or property of people. Applicable legal requirements for product safety during production, transportation and storage must be fully complied with. Delivered products are free from prohibited substances and comply with the applicable legal provisions in their current form.

13. Data & IT security

LUVA ensures that the manufactured products do not infringe the intellectual property rights of third parties (e.g. patents, trademarks, design patents, copyrights, licenses). Personal data may only be processed by taking into account the GDPR, collected for legitimate business purposes and used only in a legal, transparent manner. A transfer is allowed only when it is passed on to authorized persons. The stored information is protected in accordance with safety regulations and only kept for as long as necessary. In the event of access by third parties to personal data, they must be obliged to protect it. The requirements for establishing, implementing, maintaining and continuously improving a documented information management system must be complied with. LUVA formulates requirements and objectives for information security and cost-effective management of security risks and ensures compliance with all laws and regulations.

